



P. O. Box 637
418 Peanut Road
Elizabethtown, NC 28337
Phone: (910) 862-8423



Date: Tuesday, March 31, 2020

To: Our Valued Customers

Let me begin by expressing my sincere concern for those in our country, state and the communities we serve as we all do our best to get through the COVID-19 crisis. My prayers go out to all who are impacted and dealing with the uncertainty of what lies ahead. Rest assured, we will get through this together. I also want to take this opportunity to say THANK YOU to all who serve in the medical field, continuing to put our neighbors ahead of their personal safety and well-being. It is because of those individuals and the many others who continue to serve our entire country, I am filled with great hope that we, as a unified nation, will deal with this horrible virus.

Our company's foundational principle is that we have been put on this earth to serve our fellow man. We are continuing to do our best to live by that core value as we serve the communities in which we operate. I am truly thankful for all the great and hard-working people who I work with each and every day. Each member of our team feels a strong sense of community pride. It is because of this pride that we continue to do our part to help keep our communities going. Our company is proud to be one of the many companies that provide an essential service to aid communities in getting back on their feet in times of crisis.

With that in mind, here a few things that we are doing on a daily basis at Campbell Oil Company, GM Pizza and Minuteman Food Mart to ensure the safety and well-being of our customers and coworkers.

- **SAFETY** = Our executive and safety teams are meeting on a daily basis to ensure that more stringent precautions are being implemented in regards to safety and cleanliness in all of our restaurants, convenience stores, and bulk plant locations.
- **FOOD SERVICE/C-STORES** = We are working hard to keep all of our Little Caesars, Arby's, proprietary restaurants and our C-Stores open to serve our customers while taking additional measures to provide product quality, safety and security for both our Customers and Co-Workers.
- **FUELS & LUBES** = We are working around the clock to make sure that all deliveries continue in a safe and timely manner.
- **TECHNOLOGY** = We have implemented several new features to communicate with our teams who are in the field to protect business continuity for our company, and to make certain that we have no disruptions of service for our customer base.

In closing, on behalf of entire our team, I want to say **THANK YOU** for allowing us the honor to serve you. We don't take you for granted and we are working hard to continue to provide you with the level of service that you expect and deserve. Thank you again for supporting our business and please stay safe.

Sincerely,

A handwritten signature in blue ink, appearing to read "Brian D. Campbell".

Brian D. Campbell

President